**Kia Ora Ake**

**Parent, Whaanau, Caregiver feedback form:**

Please take a few minutes to give us feedback about the recent Kia Ora Ake program engagement by answering the questions below.

1.School/Kura Name



2.KOA Provider Name/Kaimahi Name



3. What did Kia Ora Ake service do well?

4. What could the Kia Ora Ake service have done better?

5.What has changed for your child/tamaiti as a result of the support you received from Kia Ora Ake?

(please tick any/all that apply)

|  |  |  |  |
| --- | --- | --- | --- |
|  | Improved child wellbeing |  | Learnt new skills / strategies - child |
|  | Improvement for child at home |  | Learnt new skills / strategies – parent / whaanau / teacher |
|  | Improvement for child at school |  | Accessed other support(s) |
|  | Increased confidence - child |  | Other (please comment below) |
|  | Increased confidence – parent/ whaanau/ teacher |  | No Changes. |

Any further comments, improvements, changes?

6. If you are dissatisfied / very dissatisfied, with some of the aspects of Kia Ora Ake, would you like someone to call you to discuss this further Yes or No?

Or,

Would you like this to be considered a complaint, you can be identified or de-identified. This complaint will not impact on the Kia Ora Ake service that your child currently receives.

These discussions, process will be handled confidentially and sensitively, and treated as valuable feedback to help us improve the service. Please add your name and contact details if you would like someone to contact you or you can email [Pamela.Hewlett@Tewhatuora.govt.nz](mailto:Pamela.Hewlett@Tewhatuora.govt.nz) if you would like to make contact directly?

Name and contact details